



UD TRUCKS

UD Trucks News

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UD Trucks' South Africa team won the UD Trucks' Aftermarket Gemba Challenge Competition

On November 18, the final stage of the Gemba Challenge, UD Trucks' Aftermarket Competition for employees in Asia and Africa, took place in Japan. The top three teams were chosen as winners of the challenge with a South African team taking first place followed by Japanese teams claiming second and third place.

A total of nine teams totaling 36 mechanics from Japan, Malaysia, South Africa, Indonesia, and Pakistan made it to this final stage of the Gemba challenge after passing two online stages held from June 2014. Following the winning South Africa team, the second and third place teams were the Yokohama customer center team and the Hokkaido Chitose Factory team, both from Japan.

The Gemba Challenge was held to promote the importance of aftermarket trucks internally, as well as to demonstrate the commitment of UD Trucks to provide quality products and services globally. A total of 186 teams from both Asia and Africa participated in the Gemba Challenge competition.

UD Trucks is committed to investment towards the development of skilled mechanics to help remedy mechanic shortage issues. Furthermore, UD Trucks assists customers' uptime by establishing 24/7 after-sales services as well as promoting the active usage of remote fault diagnostics and fuel-efficient driving support systems.



During the competition



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Award ceremony

UD Trucks is a total transport solution provider dedicated to delivering optimized total cost of ownership to its customers. It sells and serves light, medium and heavy duty trucks as well as special vehicles. UD Trucks was established in Japan in 1935 and became part of the Volvo Group in 2007. With its headquarters located in Ageo, Japan, UD Trucks supports sales and services in more than 60 countries through a worldwide network.